

# **Second Quarter 2008/09 Performance Report**

**Performance Indicator Sheets for the second quarter of 2008/09**

## **Introduction**

The following pages contain the latest reports on performance indicators measuring the performance of Wealden District Council.

The reports refer to National Indicators (NIs) which have been introduced from April 2008 and Wealden Local Indicators (WLIs). The indicators are grouped under service themes with NIs followed by WLIs. In many cases, data for the new NIs is still being collected and so the number of these being reported will increase during the year.

Bookmarks are provided to enable navigation of this PDF file.

**Housing**

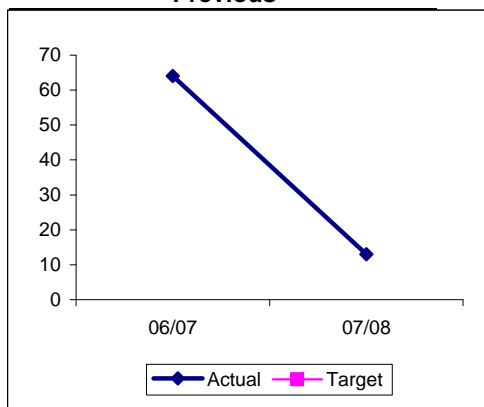
## Directorate: Community Services

### NI 155 - Number of affordable homes delivered (gross)

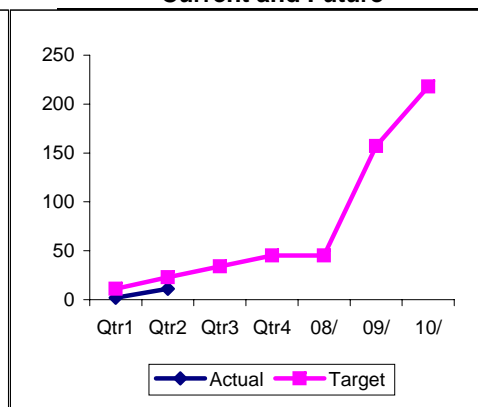
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	13				2	11		
Target		45	157	218	11	23	34	45
Best								

Good performance is above the target line

Previous



Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↑	A

Comment:

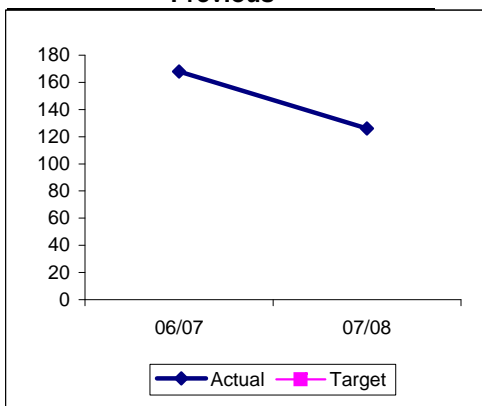
## Directorate: Community Services

### NI 156 - Number of households living in temporary accommodation

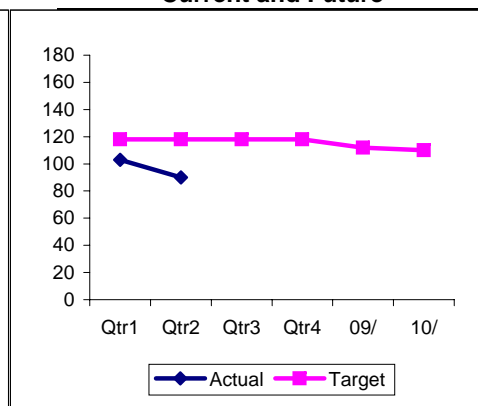
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	126				103	90		
Target		118	112	110	118	118	118	118
Best								

Good performance is below the target line

Previous



Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↑	G

#### Comment:

This is a new National Indicator and quartile data will not be available until late 2009.

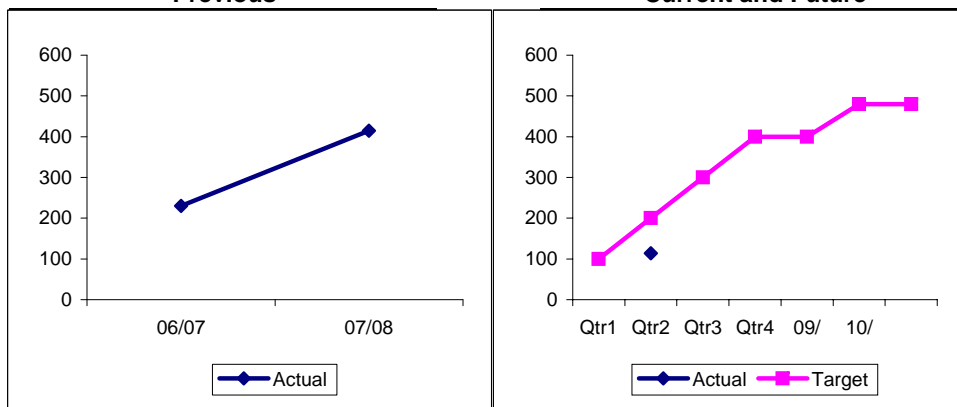
**Planning**

## Directorate: Environmental Services

### NI 154 - Net additional homes provided

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	415					114		
Target		400	480	480	100	200	300	400
Best								

Good performance is above the target line  
 Previous Current and Future



Performance Comparisons		
Quartile	Trend	Target

**Comment:**

Performance under this indicator has been subject to the national economic downturn. The Council will continue to seek opportunities to encourage development of houses, which have received the necessary consents, through all available initiatives.



## Directorate: Environmental Services

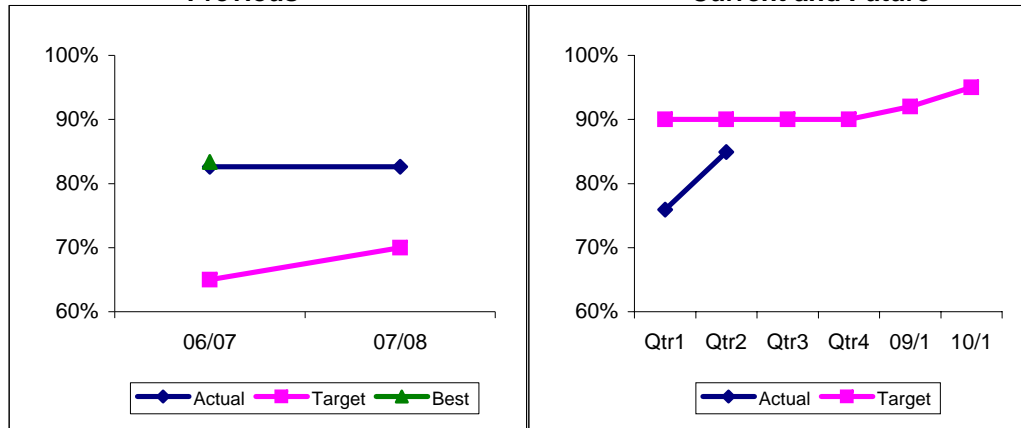
### NI 157b - Minor planning applications determined within 8 weeks

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	83%				76%	85%		
Target		90%	92%	95%	90%	90%	90%	90%
Best								

Good performance is above the target line

Previous

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
1	↑	G
2		
3		
4		

#### Comment:

Data for previous years is compiled from the best value performance indicator which has been replaced by NI 157b.

## Directorate: Environmental Services

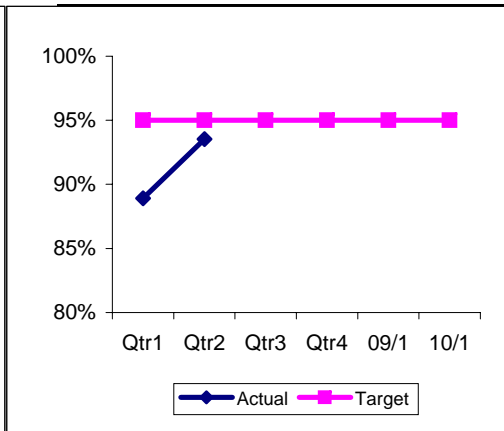
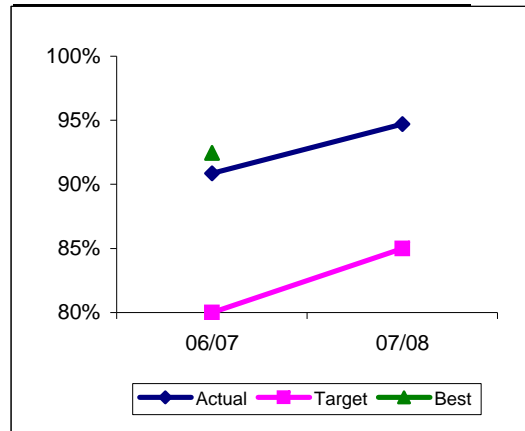
### NI 157c - Other planning applications determined within 8 weeks

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	95%				89%	94%		
Target	85%	95%	95%	95%	95%	95%	95%	95%
Best								

Good performance is above the target line

Previous

Current and Future



### Performance Comparisons

Quartile	Trend	Target	
1	↑	G	
2			92.46%
3			88.83%
4			84.81%

### Comment:

Data for previous years is compiled from the best value performance indicator which has been replaced by NI 157c.

## Directorate: Environmental Services

### NI 159- Supply of ready to develop housing sites

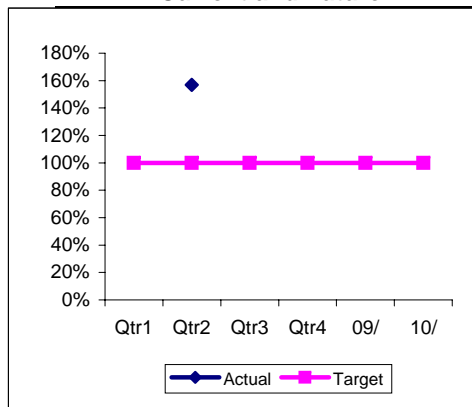
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	0%					157%		
Target		100%	100%	100%	100%	100%	100%	100%
Best								

Good performance is above the target line

Previous

No previous data available.

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
1		
2		G
3		
4		

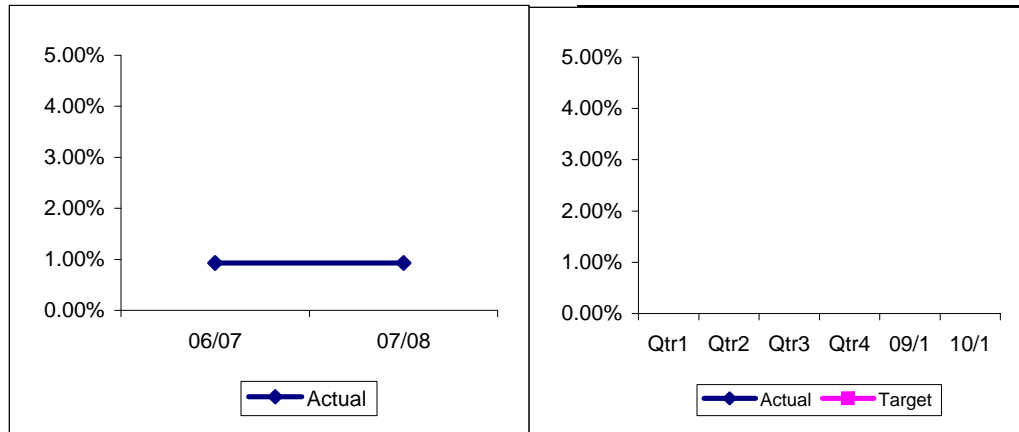
Comment:

## Directorate: Environmental Services

### NI 170 - Previously developed land that has been vacant or derelict for more than 5 years

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	0.93%				#N/A	#N/A	#N/A	#N/A
Target					#N/A	#N/A	#N/A	#N/A
Best					#N/A	#N/A	#N/A	#N/A

Good performance is above the target line  
**Previous** **Current and Future**



#### Performance Comparisons

Quartile	Trend	Target
1		
2		
3		
4		

#### Comment:

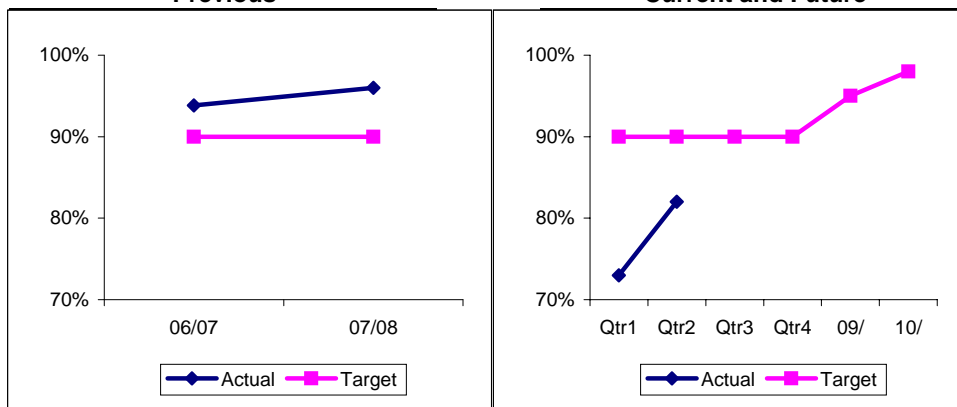
This indicator is reported annually by the Department for Communities and Local Government.

## Directorate: Environmental Services

### WLI 1104 - Percentage of planning applications processed within 5 working days

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	83%				73%	82%		
Target		90%	95%	98%	90%	90%	90%	90%

Good performance is above the target line  
 Previous Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↑	G

#### Comment:

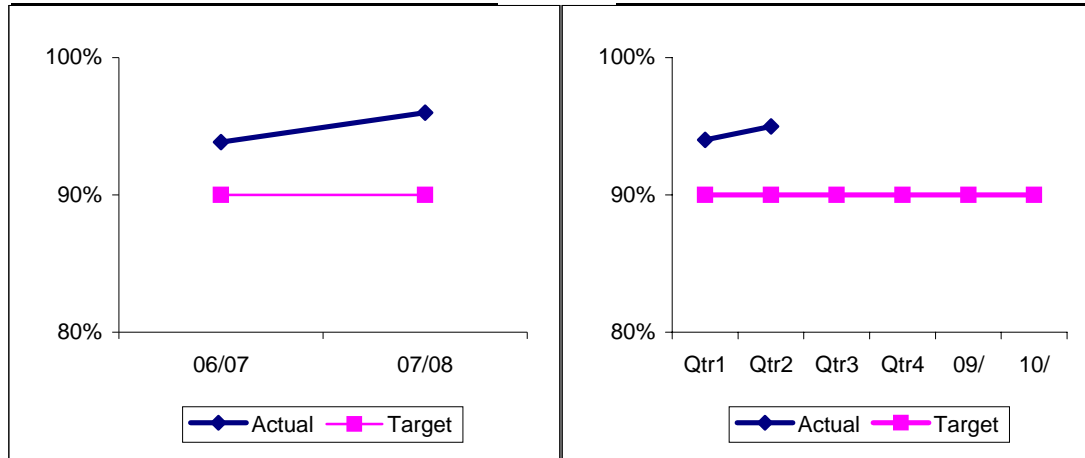
Data is cumulative. Because this is a local indicator, national quartile comparisons are not available.

## Directorate: Environmental Services

### WLI 1105 - Percentage of planning decisions delegated

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	96%				94%	95%		
Target		90%	90%	90%	90%	90%	90%	90%

Good performance is above the target line  
Previous Current and Future



Performance Comparisons		
Quartile	Trend	Target
	↑	G

**Comment:**

Data is cumulative. Because this is a local indicator, national quartile comparisons are not available.

## Directorate: Environmental Services

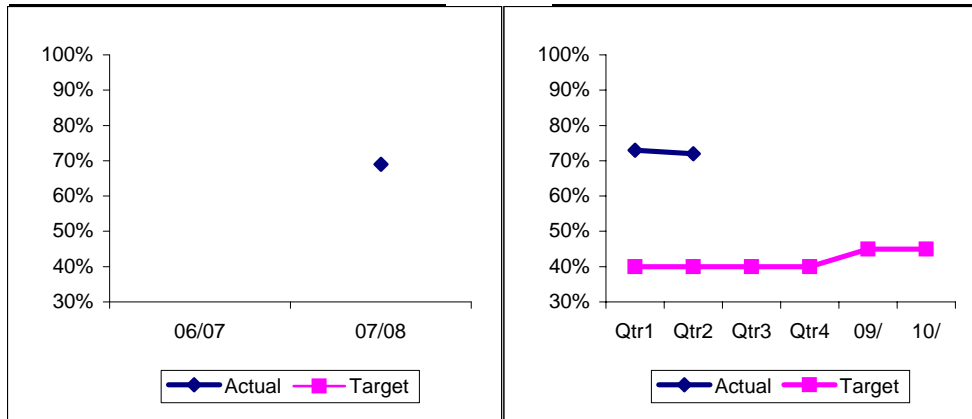
### WLI DC01 - Percentage of planning enforcement cases resolved in 4 weeks

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	69%				73%	72%		
Target	#N/A	40%	45%	45%	40%	40%	40%	40%

Good performance is above the target line

Previous

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↑	<b>G</b>

#### Comment:

Data is cumulative. Because this is a local indicator, national quartile comparisons are not available.

## Directorate: Environmental Services

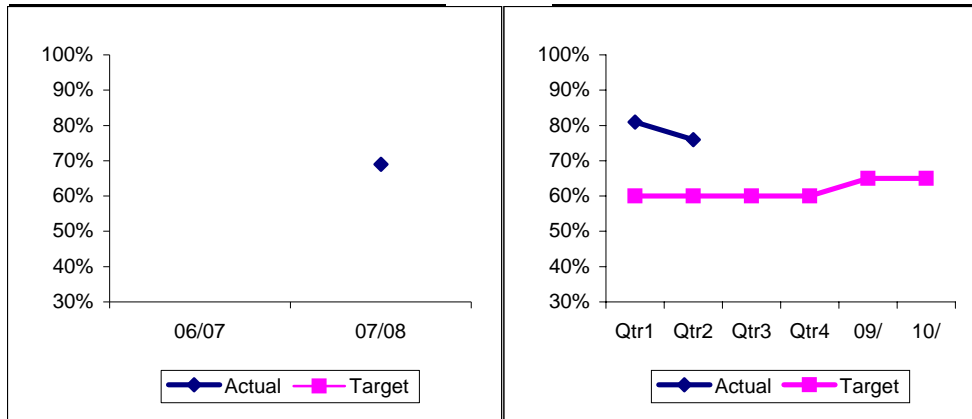
### WLI DC02 - Percentage of planning enforcement cases resolved in 6 weeks

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	74%				81%	76%		
Target		60%	65%	65%	60%	60%	60%	60%

Good performance is above the target line

Previous

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↓	G

#### Comment:

Data is cumulative. Because this is a local indicator, national quartile comparisons are not available.

## Directorate: Environmental Services

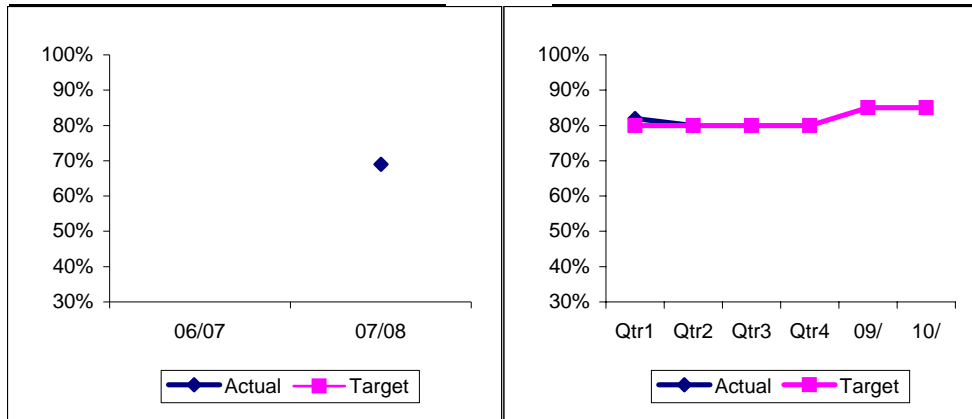
### WLI DC03 - Percentage of planning enforcement cases resolved in 8 weeks

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	78%				82%	80%		
Target		80%	85%	85%	80%	80%	80%	80%

Good performance is above the target line

Previous

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
	↓	G

#### Comment:

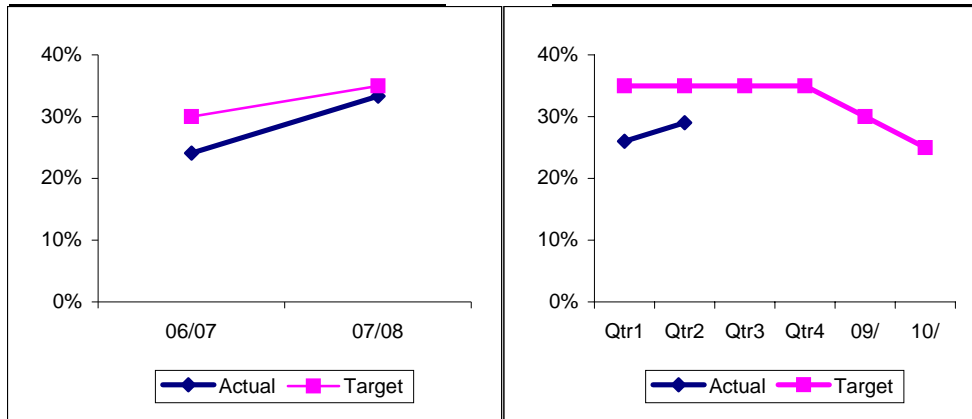
Data is cumulative. Because this is a local indicator, national quartile comparisons are not available.

## Directorate: Environmental Services

### WLI DC04 - Percentage of planning appeals allowed

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	33%				26%	29%		
Target	35%	35%	30%	25%	35%	35%	35%	35%

Good performance is below the target line  
Previous Current and Future



Performance Comparisons		
Quartile	Trend	Target
	↓	G

#### Comment:

Data is cumulative. Because this is a local indicator, national quartile comparisons are not possible.

**Waste and Recycling**

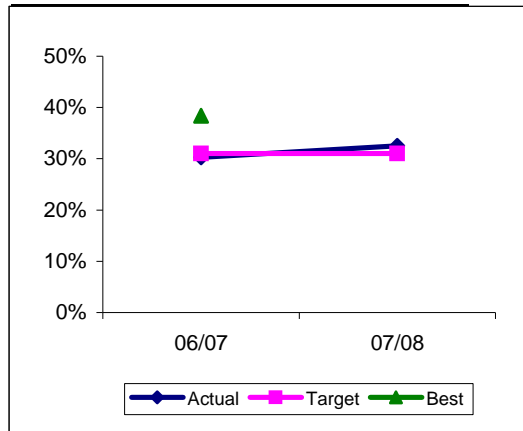
## Directorate: Environmental Services

### NI 192 - Percentage of household waste sent for reuse, recycling and composting

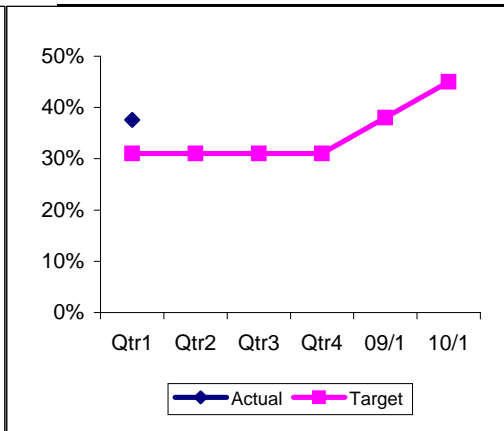
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	33%				38%			
Target		32%	38%	45%	31%	31%	31%	31%
Best								

Good performance is above the target line

Previous



Current and Future



#### Performance Comparisons

Quartile	Trend	Target
1	↑	G
2		
3		
4		

#### Comment:

Data for previous years is compiled from the best value performance indicator which has been replaced by NI 192.

**Clean Environment**

## Directorate: Environmental Services

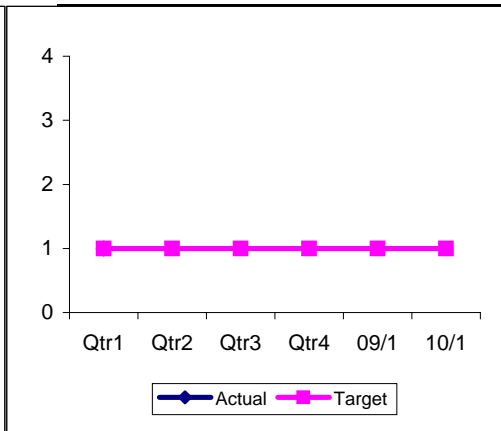
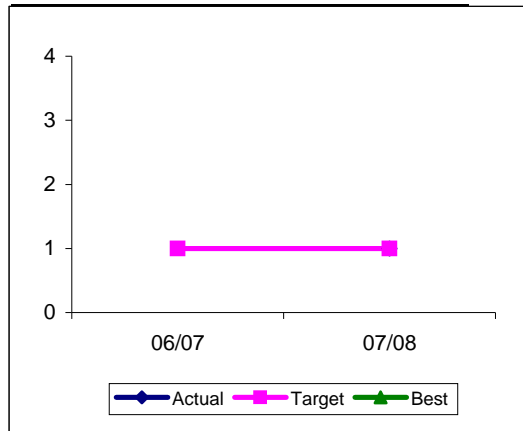
### NI 196- Improved street and environmental cleanliness-fly tipping

	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	1				1			
Target	1	1	1	1	1	1	1	1
Best								

Good performance is above the target line

Previous

Current and Future



Performance Comparisons			
Quartile	Trend	Target	
1	↑	G	
2			1
3			3
4			3
<b>Comment:</b>			
Data for previous years is compiled from the best value performance indicator which has ben replaced by NI 196.			

**Public Protection and Regulation**

## Directorate: Community Services

### NI 182 - Satisfaction of businesses with local authority regulation services

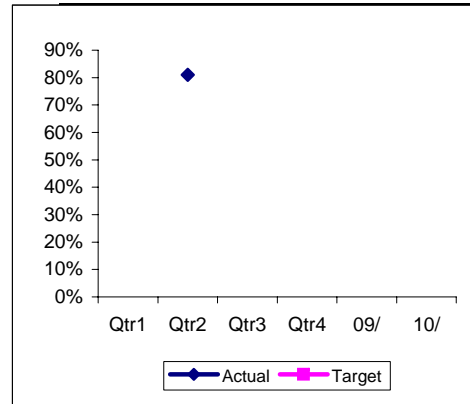
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual	#N/A				#N/A	81.00%		
Target	#N/A	Baseline	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Best	#N/A							

Good performance is above the target line

Previous

No previous data available.

Current and Future



#### Performance Comparisons

Quartile	Trend	Target
1		
2		
3		
4		

#### Comment:

This is new indicator and so previous data is not available.

## Directorate: Community services

### NI 184 - Food establishments in the area which are broadly compliant with food hygiene law

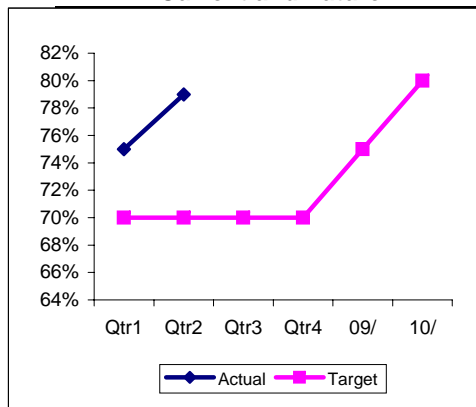
	2007/08	2008/09	2009/10	2010/11	08/09 Q1	08/09 Q2	08/09 Q3	08/09 Q4
Actual					75%	79%		
Target		70%	75%	80%	70%	70%	70%	70%
Best								

**Good performance is above the target line**

**Previous**

No previous data available.

**Current and Future**



Performance Comparisons		
Quartile	Trend	Target
1	↑	<b>G</b>
2		
3		
4		

**Comment:**

This is a new National Indicator and quartile data will not be available until late 2009.