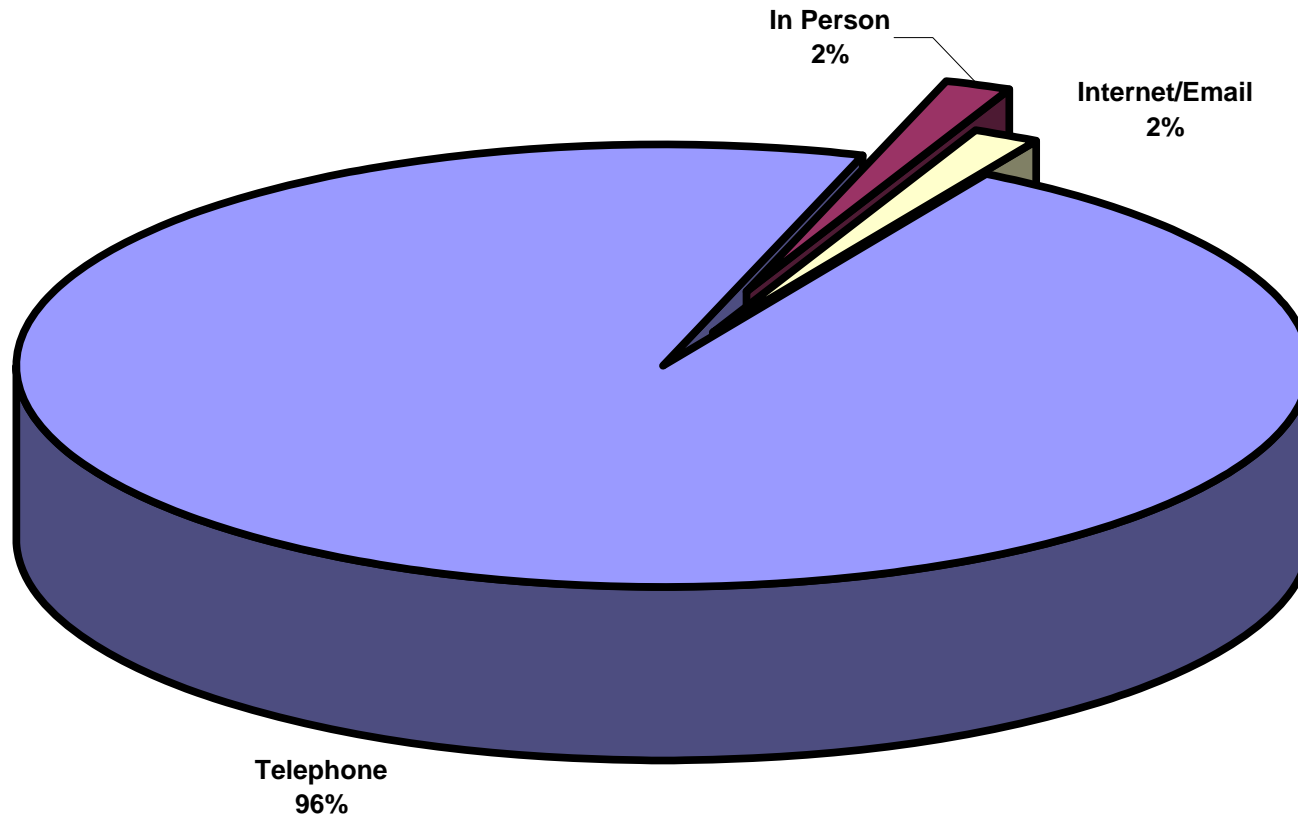
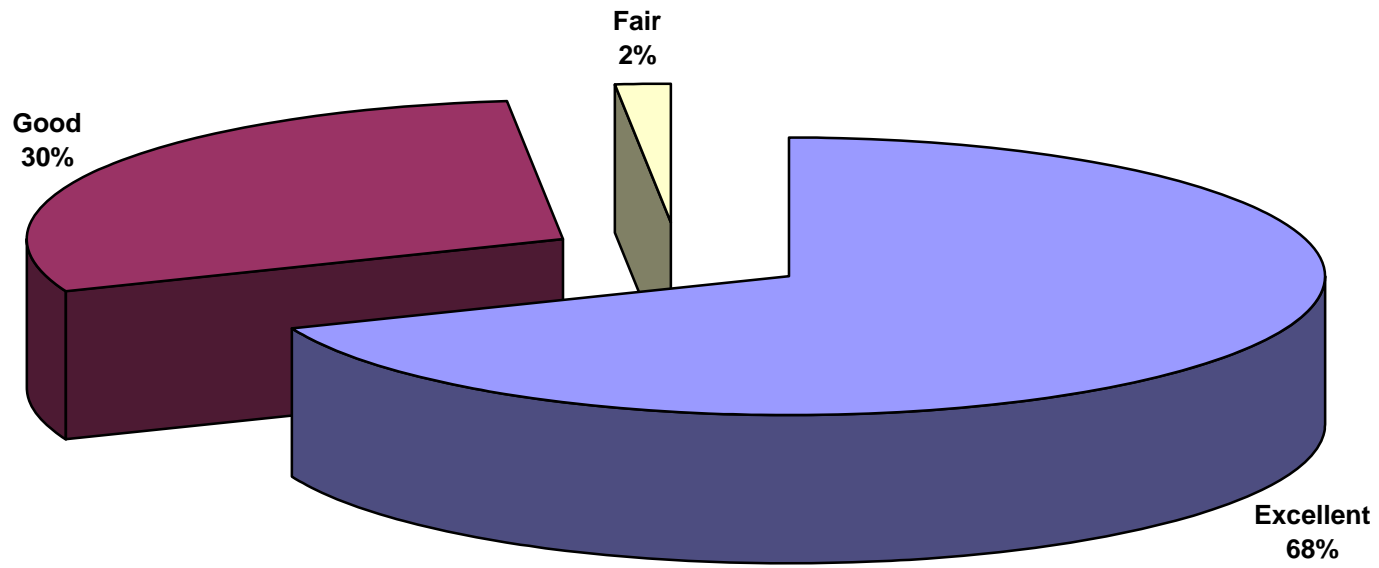


How did you contact the department



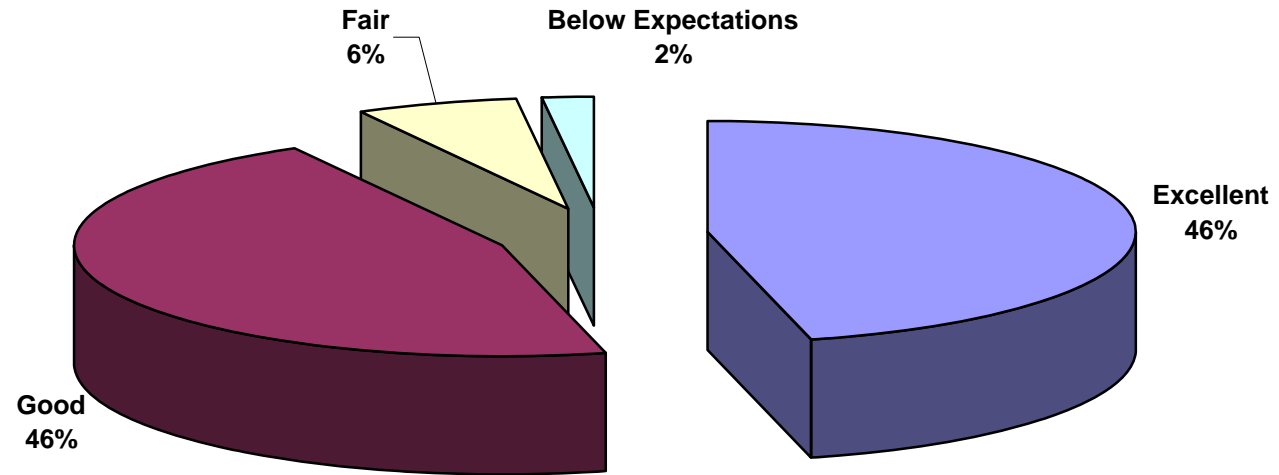
Pest Control

Courteousness and politeness of staff at the first point of contact



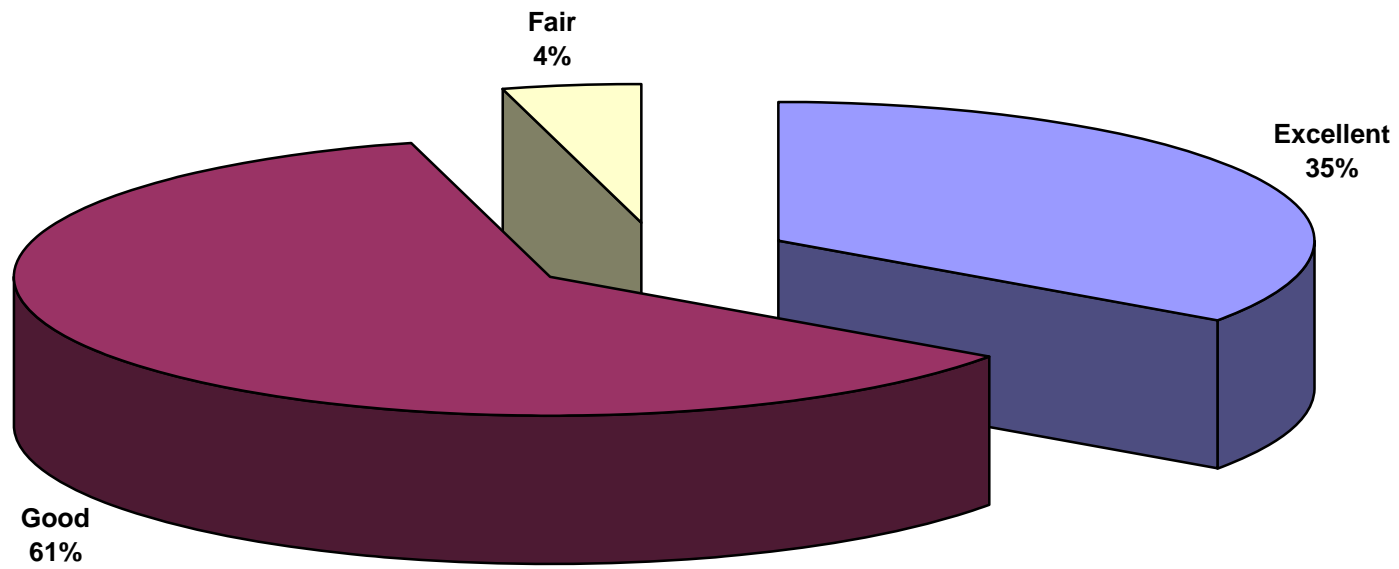
Pest Control

Courteousness and politeness of any subsequent staff (if applicable)



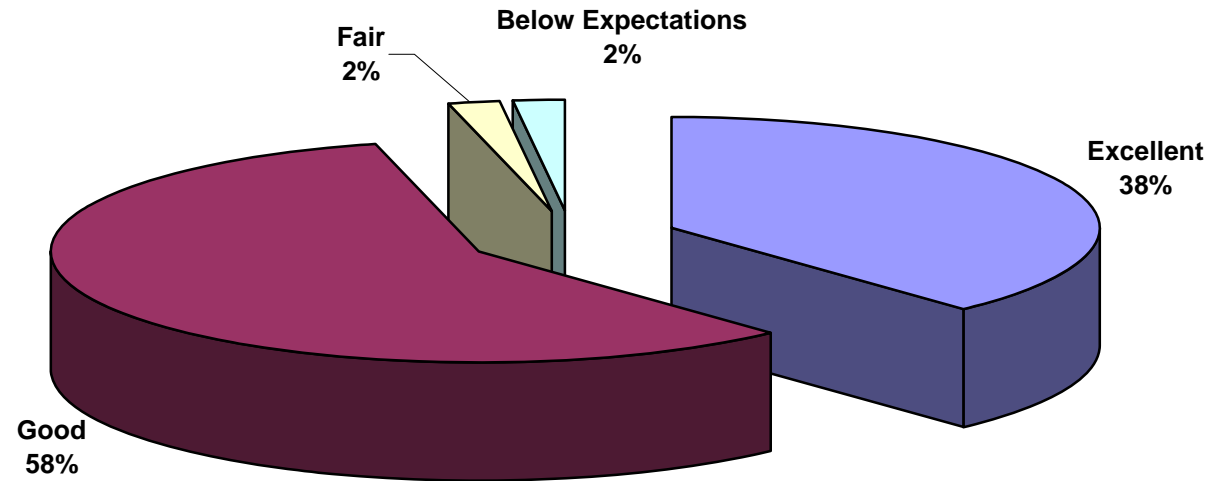
Pest Control

Time taken to respond to your initial enquiry



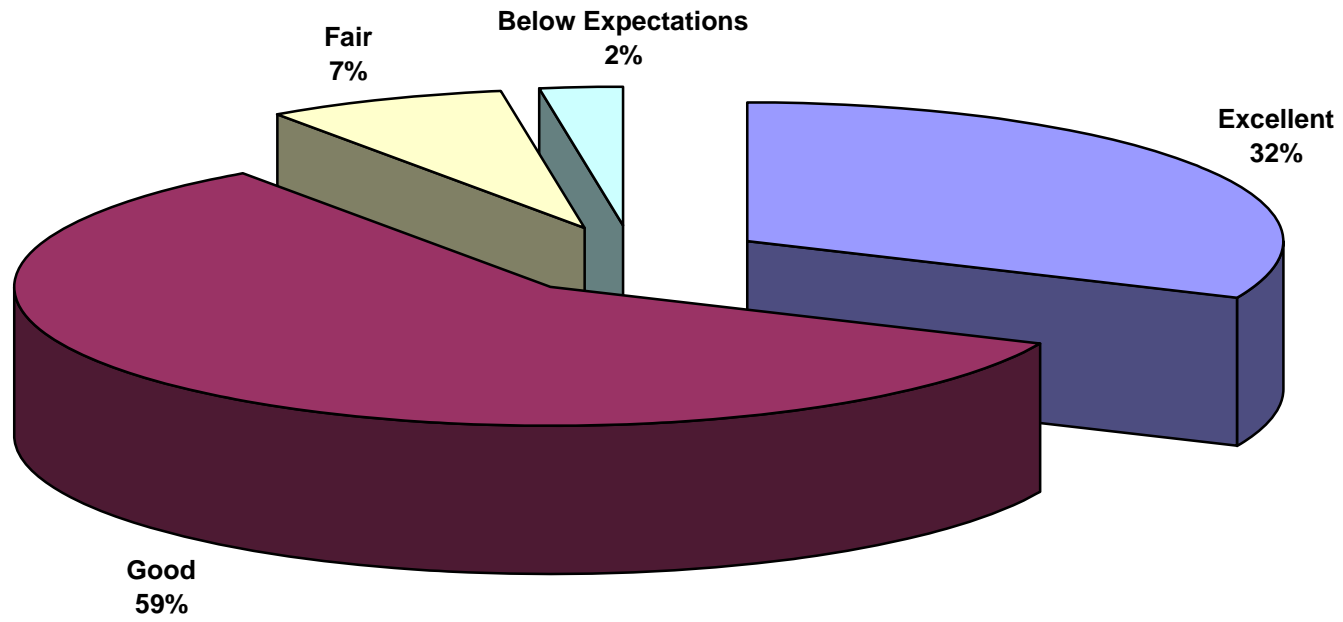
Pest Control

Response time of officer (if applicable)



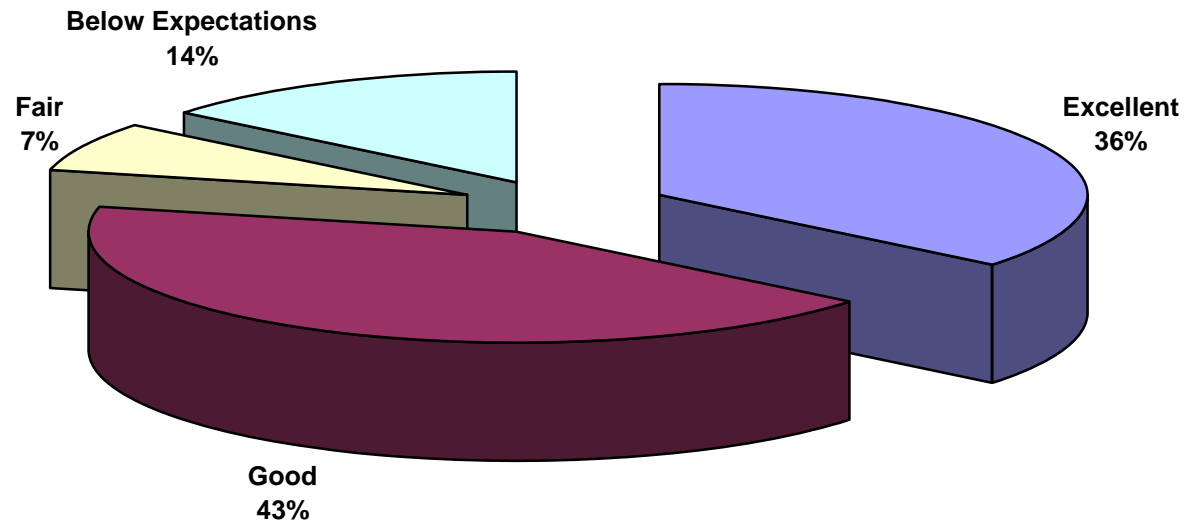
Pest Control

Clear explanation about anything you were required to do



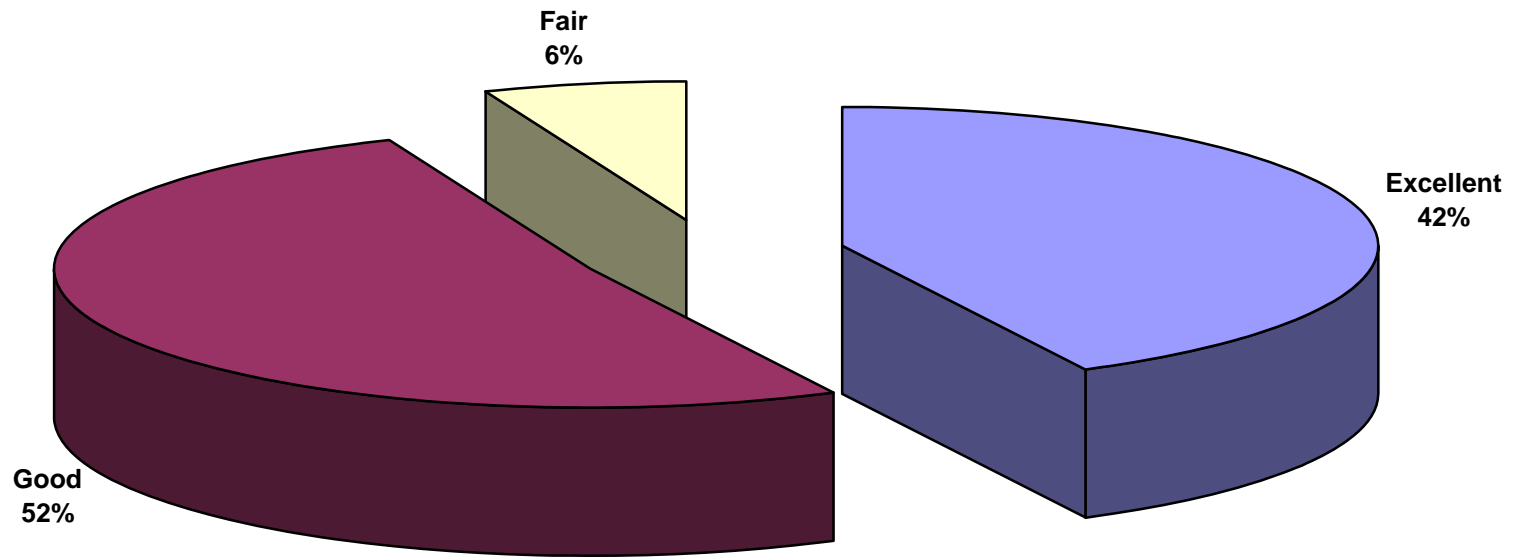
Pest Control

If applicable, whether written communications were easy to understand



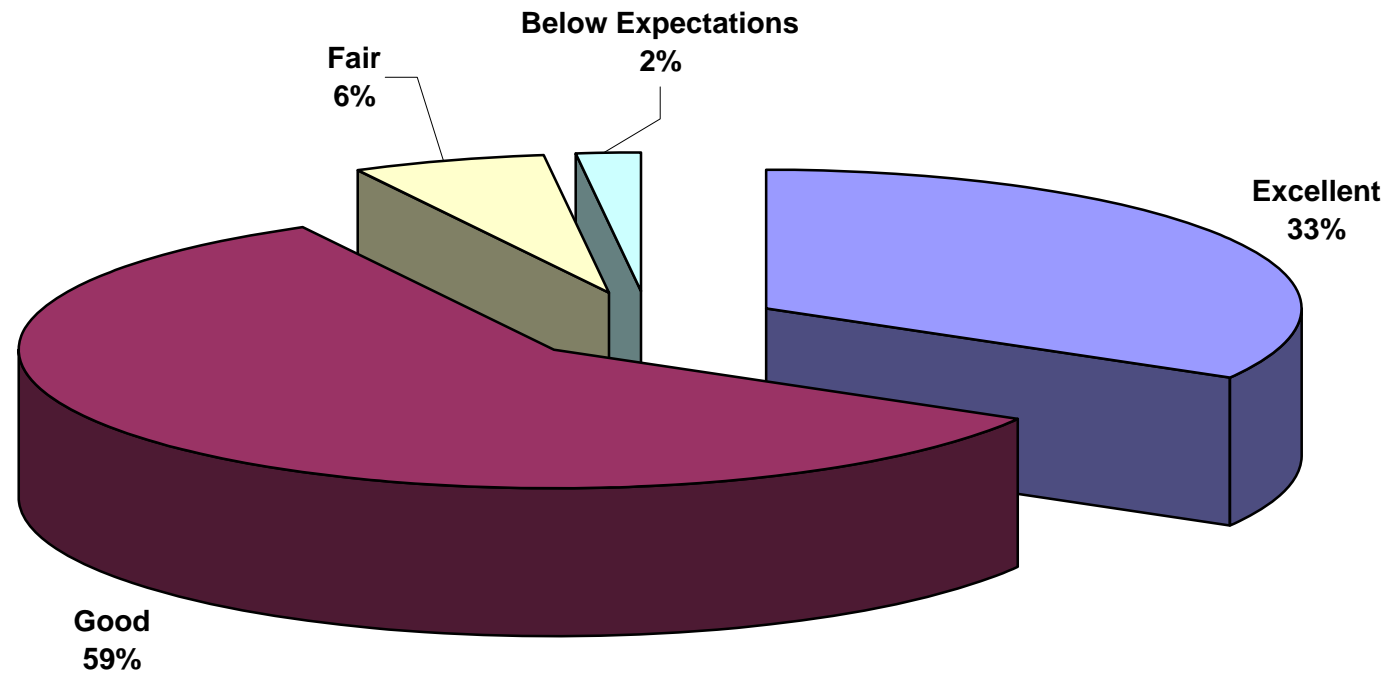
Pest Control

If applicable, was the officer's explanation of the purpose of the visit:



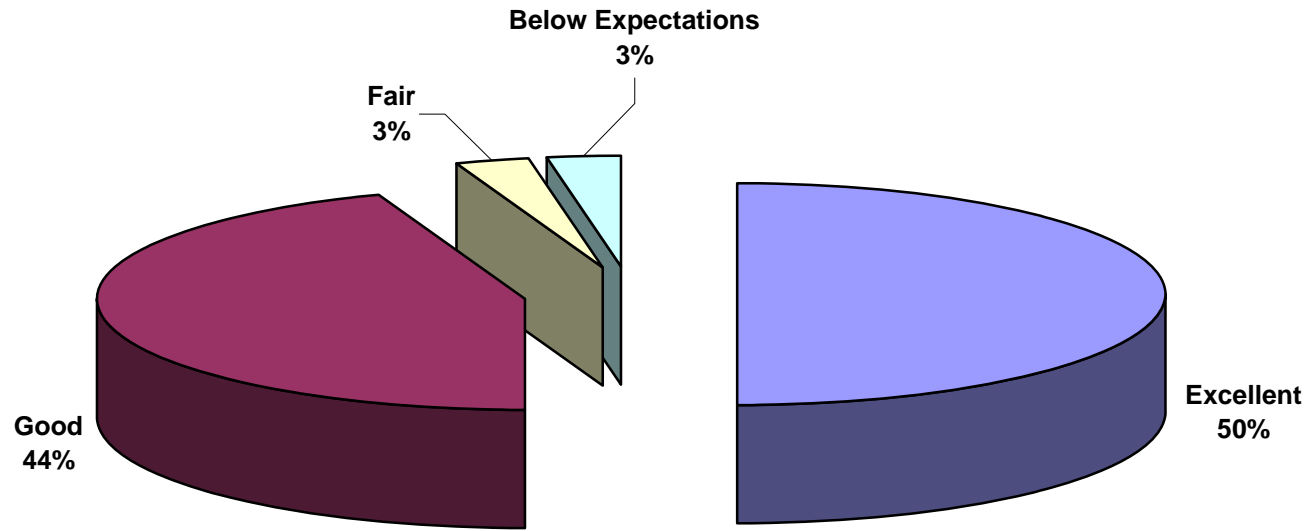
Pest Control

Was the officer's response to any questions raised:



Pest Control

How fairly do you think you were treated?



Pest Control

Was the overall quality and service provided by the department:

