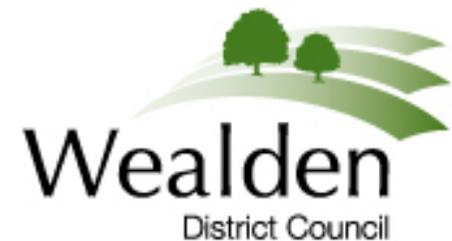


Jarvis Brook

Neighbourhood Agreement 2015 - 2018

Wealden District Council
Vicarage Lane, Hailsham
BN267 2AX



Jarvis Brook Neighbourhood Agreement, 2015



Between Jarvis Brook Community Association (JBCA), Wealden District Council (WDC), Crowborough Town Council (CTC), Neighbourhood Policing Team (NPT), East Sussex County Council (ESCC), Targeted Youth Service (TYS), and St Michael's Church.

This neighbourhood agreement was signed by all parties at the JBCA AGM held on 14th October, 2015, in the Guide Hut in Jarvis Brook.

Organisation

Jarvis Brook Community Association

C. E. Wickens *CAROLYN WICKENS*

Crowborough Town Council

[Signature] *(DAVID NEEVES)*

Wealden District Council

[Signature] *(Graham Wells)*

East Sussex County Council

[Signature] *East Sussex County Council*

Neighbourhood Policing Team

[Signature] *PS KEELER CK100*

St. Michael's Church, Jarvis Brook

[Signature] *(ALAN LEAVER)*



Introduction

Jarvis Brook Community Association represents the interests of residents living on Bracken Close, Brook Close, Burdett Road, Forest Rise, Forest Dene, and Heather Walk (the Jarvis Brook estate), in Jarvis Brook, Crowborough.

The JBCA was formed in early 2010, and the first Neighbourhood Agreement was signed on 12th September, 2012. By producing a Neighbourhood Agreement, engaged Jarvis Brook residents undertook to work with a range of local agencies to improve life in Jarvis Brook.

A number of outcomes were identified following a survey of residents, and these formed the basis of the first agreement. Good progress has been made towards some of the outcomes, others have been a less successful, and will be carried over into this new Agreement. Outcomes from the 2012 Neighbourhood Agreement, and progress towards them, are summarised here.

Outcome	Progress
Redevelop JB's.	The Jarvis Brook Community Centre (JBCC) Charitable Incorporated Organisation (CIO) has been formed to progress this major project. Environmental and community organisation "Groundwork" are now a partner in the redevelopment project. They ran the consultation during the the 2015 Fun Day, and will assist with planning and development of the project.
Increase Tidiness of the area.	Clean up days and Joint Action Group (JAG) "Quality Street" initiatives have been held in the area. The Sainsburys Local installed a litter bin outside the shop, which has helped reduce littering near the junction of Burdett Road and Crowborough Hill. In 2012, 64% of residents were concerned about dog fouling and litter. That figure has increased to 71% in 2015, so it remains an important issue. Neighbourhood policing teams now have powers to issue instant fines if dog owners are caught allowing their pets to foul in public places.
Improve awareness of public transport options.	Awareness of local bus services has increased since 2012, although a smaller proportion of residents are using the services.
Reduce parking and congestion problems.	Concern about car parking provision has increased from 54% in 2012 to 77%. Although parking schemes have been incorporated in Jarvis Brook, they have not provided enough parking space to eliminate the problems, and WDC car parks remain under-utilised. Double yellow lines have been painted along key stretches of Burdett Road, ensuring that the junction with Crowborough Hill remains clear.
Neighbourhood Watch and "No Cold Calling" zone schemes implemented.	Neighbourhood Watch schemes are in place across most of the Jarvis Brook estate. Since the 2012 Agreement was completed, formal support for "No Cold Calling" zones has been withdrawn. However, the Neighbourhood Policing team has undertaken a programme of education, and every house on the Jarvis Brook estate has been provided with a sticker that reminds householders not to answer cold-callers, and informs any cold-callers that they will be asked to leave.

Outcome	Progress
Improve road and footway surfaces.	Following the 2012 Agreement some areas of footway in across the estate have been repaired and improved. Other areas have fared less well. In particular, Bracken Close remains in poor condition following the redevelopment of Rochester House, and sections of footway across the estate still need improvement. Concern about the condition of the roads has increased from 51% in 2012 to 91% in 2015.
Minimise local disruption during redevelopment of Rochester House.	Redevelopment of the Rochester House site is complete, and more than 20 new homes are now complete. However, considerable disruption was caused during the work, and some problems remain, notably the condition of the road surface, and the damage to the lamp on the twitten connecting Bracken Close to Medway.

What's Happened Since the 2012 Agreement

Quality Street Day, July 2013

Local businesses and representatives of local authorities turned out in July 2013 to support a Quality Street Day, part-funded by JAG. In addition to a general clean-up of the area, the Jarvis Brook Guide Hut was given a through clean and re-paint, "graffiti" boards were mounted on the rear wall of JB's, and the first steps were taken to control Japanese Knotweed growing on the boundary of the Jarvis Brook car park.

Initiatives like these help to maintain the appearance of the area, and give some assistance to the voluntary organisations that operate in Jarvis Brook.



Fun Days and Fairs

The JBCA committee organises an annual Fun Day. Three have been held since the 2012 Agreement, with the aims of improving community engagement, having fun, and raising funds to support other initiatives on the estate.

A Christmas Fair was also held at the end of 2014.



Estate Walkabouts

These continue to be held quarterly. Representatives from local authorities and the Neighbourhood Policing Team are invited. Walkabouts are an opportunity for local residents to highlight issues on the estate. Poor drainage has been noted from time to time....

Sussex Police Divisional Award for Excellence

In January, 2014, the JBCA was recognised by Sussex Police for its work with other agencies. Representatives from the Neighbourhood Policing Team attend most JBCA meetings and estate walkabouts, maintaining a good working relationship.



Community Survey, 2015

Before drafting the Neighbourhood Agreement a Community Survey was undertaken. Every household on the Jarvis Brook estate was provided with a paper copy of the survey that could be completed and returned, and an online survey was also available. From the survey results, the following priorities have been identified.

Priority – Re-develop JB's

JB's is a small building sited between the recreation ground and the WDC public car park. It is now permanently closed and in a state of disrepair, but was once used to provide limited youth facilities.

In 2012, 77% of survey respondents indicated that they would like to see JB's redeveloped as a community building or facility. This figure has increased to 98% in 2015. As before, there is considerable support for the provision of youth services at the facility, and residents would also like to see a toilet and baby change area, a community space, a cafe, and out-of-school activities provided.

Since the 2012 Agreement, WDC has agreed to make JB's available at a "peppercorn" rent. The primary challenge now is raising the funds needed to complete the project.

Priority – Hold Clean-up Days and Community Fun Days

More than 90% of survey respondents supported clean-up days or community fun days, up from 73% in 2012. Unfortunately, "Quality Street" days are no longer supported, but the JBCA can continue to organise its own events with the support of local authorities.

Estate walkabouts help residents, local agencies and authorities identify areas most in need of attention.

Priority – Transport

Transport includes roads and parking provision.

Concern about the condition of roads and footways has increased to 91%, so this is a clear priority. Increasingly severe weather in both Summer and Winter further degrades road and footway surfaces.

Parking is still a problem, particularly exacerbated by commuters using Crowborough rail station. Also, WDC's residents' car parks are under utilised. A majority of survey respondents supported the installation of security lighting and CCTV at these car parks.

88% of respondents were concerned about road safety, up from 58% in 2012. 83% of respondents are also concerned about speeding.

Priority – Litter (including Dog Fouling)

71% of residents were concerned about litter. The litter problem needs addressing through education, adequate provision of waste bins, and continued use of clean-up days.

Action Plan 2015

Outcome	How	Who	When	Measure
<p>Redevelop JB's.</p> <p>Redevelopment may include youth facilities, café, toilet facilities.</p>	<ul style="list-style-type: none"> • Work with Groundwork, WDC and CTC to raise funds and identify resources to carry out works. • Work with TYS to plan Youth Activities that can be undertaken at a redeveloped facility. • Work with St. Michael's Church to develop Youth Club. 	<ul style="list-style-type: none"> • JBCA volunteers. • Jarvis Brook Community Centre CIO. • Wealden Residents Action Group. • WDC members and officers. • CTC members and residents. • TYS. • St Michael's Church volunteers. • Groundwork. 	<p>Aim to have a new community centre available by the end of 2016.</p>	<p>JB's redeveloped and being used for the benefit of the local community.</p>
<p>Hold Community Fun Days and events.</p>	<ul style="list-style-type: none"> • The Summer and Christmas Fairs will be annual events. • The JBCA will encourage CTC to hold a separate ceremony to turn on the Christmas lights in Jarvis Brook. 	<ul style="list-style-type: none"> • JBCA volunteers. • CTC members and officers. 	<p>Annually.</p>	<p>Events take place annually.</p>
<p>Improved road and footway surfaces.</p>	<ul style="list-style-type: none"> • Remedial work carried out to repair pot holes and other defects. • Promote the use of ESCC "FixMyStreet" reporting system. 	<ul style="list-style-type: none"> • ESCC members and Officers 	<p>By 2018.</p>	<p>Assess satisfaction with condition of roads and footways by surveying again in 2018.</p>

Outcome	How	Who	When	Measure
Increase tidiness of the area.	<ul style="list-style-type: none"> • Hold regular clear up days. • Hold regular estate walkabouts with partner agencies. • Reduce dog fouling through public education and reporting of offenders. Promote the "Paws on Watch" scheme. • The JBCA will actively support initiatives such as the "I Care for Crowborough" event. • Ensure litter bins have lids. • Monitor bin usage levels. • Investigate the installation of additional litter bins. 	<ul style="list-style-type: none"> • JBCA volunteers. • CTC members and officers. • WDC members and officers. • ESCC members and officers. • NPT. • St Michael's Church volunteers. 	<ul style="list-style-type: none"> • Hold clean up days at least annually. • Hold estate walkabouts quarterly, and prepare annual schedule at the start of the year. • Support a continuous campaign to deal with dog fouling, including working in schools and producing posters. 	<ul style="list-style-type: none"> • Report on clean up days and walkabouts through the association newsletter. • Assess dissatisfaction levels with estate tidiness and dog fouling by surveying again in 2018.
Reduce parking and congestion problems.	<ul style="list-style-type: none"> • Encourage better use of existing parking provision through implementation of better lighting, security and access. • Continue to lobby rail company to improve commuter parking provision at Crowborough rail station. 	<ul style="list-style-type: none"> • NPT. • ESCC members and officers. • WDC members and officers. 	Identify suitable council properties by 2016.	Assess satisfaction with parking provision by surveying again in 2018.
Reduce speeding on the estate.	<ul style="list-style-type: none"> • Take the issue of speeding to the Local Action Team (LAT), and to Neighbourhood Policing Panel meetings. • Bid to have season-appropriate temporary signage used on the estate for a twelve-month period to assess effectiveness. • Promote Operation Crackdown. 	<ul style="list-style-type: none"> • JBCA. • WDC members. • Sussex Police. 	By end 2016.	Assess concern about speeding by surveying again in 2018.

Contact Information

Jarvis Brook Residents Association

Facebook page: /jarvisbrookca

E-mail

jarvisbrookca@gmail.com

Chair: Carolyn Wickens

Crowborough Town Council

<http://www.crowboroughtowncouncil.gov.uk/>

Local Councillors:

George Moss

E: georgemoss@hotmail.com

Dave Neeves

E: cllr davidn@yahoo.co.uk

Town Hall

T: 652907

E: info@crowboroughtowncouncil.gov.uk

East Sussex County Council

<http://www.eastsussex.gov.uk/default.htm>

Local Councillors:

Richard Stogdon T: 01892 613424

E: cllr.richard.stogdon@eastsussex.gov.uk

Sylvia Tidy T: 01825 733151

E: cllr.sylvia.tidy@eastsussex.gov.uk

Contact Centre

T: 0345 6080190

St Michael & All Angels Church

Contact:

Reverend Alan Weaver T: 01892 661565

E: stmichaeljarvisbrook@hotmail.co.uk

M: 07884 196234

Wealden District Council

<http://www.wealden.gov.uk/>

Contact Centre

T: 01323 443322

Street Scene Team:

T: 01323 443322

E: street.scene@wealden.gov.uk

Local Councillor:

Stephen Isted T: 01323 461752

E: cllr.stephen.isted@wealden.gov.uk

Tenant Involvement Officers:

David Gibson T: 01825 508101

E: David.Gibson@wealden.gov.uk

M: 07985 878629

Ellie Boulton T: 01323 443511

E: Ellie.Boulton@wealden.gov.uk

M: 07985 812006

Housing Officer:

Christine Box T: 01323 443269

E: christine.box@wealden.gov.uk

Estate Warden:

Nick Redman T: 01323 443269

E: nick.redman@wealden.gov.uk

The Neighbourhood Policing Team

<http://www.sussex.police.uk/>

In the event of emergency, always dial **999**

In non-emergency situations, dial 101.

Local PCSO:

Marion Keeton M: 07787 685743 E: marion.keeton@sussex.pnn.police.uk